## **Students Satisfaction Survey on Overall Institution Performance**

## Choudhary Ishwar Singh Kanya Mahavidiyalaya Fatehpur-Pundri Internal Quality Assurance Cell (IQAC)

## Students Satisfaction Survey questionnaire (2021-2022)

**Objective:-** The questionnaire has been designed by IQAC of CISKMV Pundri to seek feedback from Students to upgrade the quality in education.

**Note:-** A students will have to respond to all question with sincerity.

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b)	Age	
c)	Which Degree program are you opting now?	
	Bachelor	Master

d) Which program you presently pursuing?

Arts

Commerce

## **Important instructions:-**

a) Class

- All the questions are compulsory.
- Each question has five responses, choose the most appropriate one.
- 1. How much of the syllabus was covered in class?
  - a) 85 to 100% b) 70 to 84% c) 55 to 69% d) 30 to 54% e) Below 30%
- 2. How well did the Teachers prepare for the class?
  - a) Thoroughly b) satisfactorily c) Poorly d) indifferently e) would not teach at all.
- 3. How well were the Teachers able to communicate?
  - a) Always effective b) some time effective c) just satisfactorily d) generally in effective e) very poor.
- 4. The teachers approach to teaching can best be described as
  - a) Excellent b) very good c) good d) poor
- 5. Fairness of the Internal Evaluation process by the teachers
  - a) Always fair b) usually fair c) some time unfair d) usually unfair e) unfair
- 6. Was your performance in Assignment discussed with you?
  - a) Every time b) usually c) occasionally d)rarely e) never
- 7. Does the institute take active interest in promoting field visit opportunities, internship for students?
  - a) Regularly
- 8. How teaching and mentoring process in your institution facilitates you in cognitive, Social and emotional growth?

- a) Significantly b) very well c) moderately d) marginal e) not at all
- 9. How does the institution provide multiple opportunities to learn and grow?
  - a) Strongly agree b) agree c) neutral d) disagree e) strongly disagree
- 10. Your mentor does a necessary follow up with an assigned task to you.
  - a) Every time b) usually c) occasionally d) rarely e) I don't have a mentor
- 11. Teachers inform you about your expected competencies, course outcome and program outcomes.
  - a) Every time b) usually c) occasionally d) rarely e) never
- 12. How teachers illustrate the concept through examples and application?
  - a) Every time b) usually c) occasionally d) rarely e) never
- 13. How the teachers identify strength and encourage you with providing right level of challenges?
  - a) Fully b) reasonably c) partially d) slightly e) unable to
- 14. How teachers are able to identify your weakness and help you to overcome them?
  - a) Every time b) usually c) occasionally d) rarely e) never
- 15. The institution makes efforts to engage students in the monitoring review and continuous quality improvement of teaching learning process.
  - a) Strongly agree b) agree c) neutral d) disagree e) strongly disagree
- 16. The institute/ teachers used student's centric methods such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences.
  - a) To a great extent b) moderate c) somewhat d) very little e) not at all
- 17. Teachers encourage you to participate in extracurricular activities.
  - a) Strongly agree b) agree c) neutral d) disagree e) strongly disagree
- 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make your ready for the world of work.
  - a) To a great extent b) moderate c) somewhat d) very little e) not at all
- 19. What percent of teachers used ICT tools such as LCD Projector, multimedia etc while teaching?
  - a) Above 90% b) 70 to 89% c) 50 to 69% d) 30 to 49% d) below 29%
- 20. The overall quality of teaching learning process in your institute is very good.
  - a) Strongly agree b) agree c) neutral d) disagree e) strongly disagree

Students Satisfaction Survey conducted offline. A proforma comprised of 20 questions were circulated randomly among 300 students. Observations on responses are as follows.

- 1. Majority of the Students demanded more books in the library regarding syllabus and commutative exams.
- 2. Some of the students demanded for workshop on E-Learning.
- 3. Some of the students demanded for workshop on life skills and communication skills.
- 4. Majority of the Students demanded use of ICT tools.
- 5. Majority of the Students demanded more space in Library.
- 6. Some of the Students demanded program on soft skills and stress management.

Action taken:- The analyses report forwarded to the Principal through IQAC for further action.

**IQAC** Coordinator